AirBridge-M
Flight and Fleet Management Mobile Application
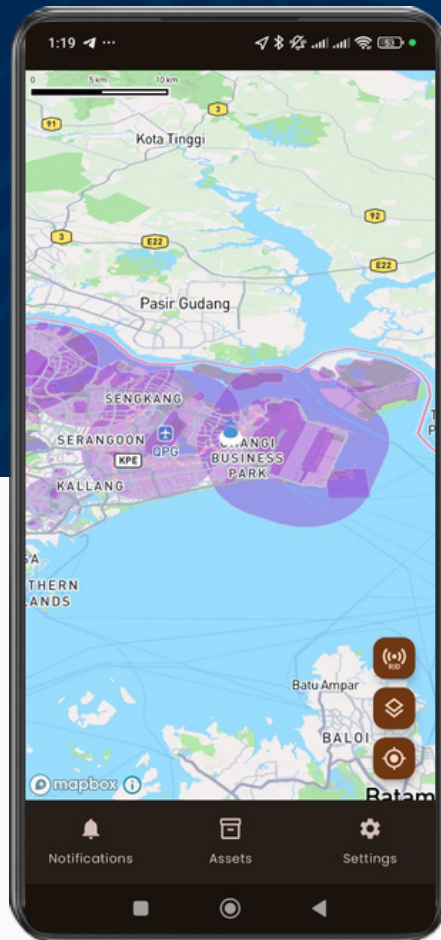
AirBridge Mobile

Manage RID Module and Track your Flight
on-the-go!

Download

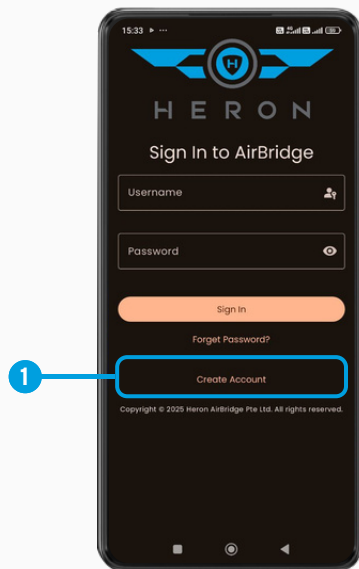### AirBridge Mobile here!
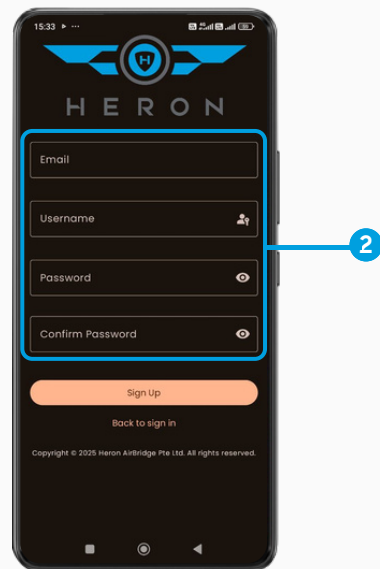
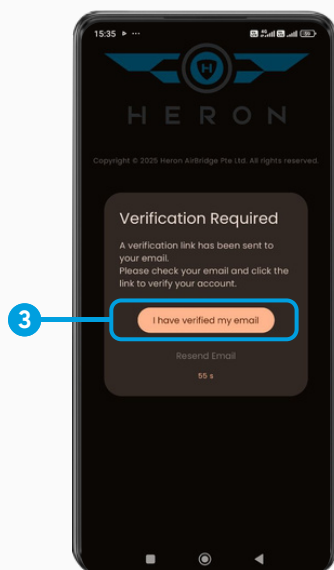# Creating an AirBridge Account

After downloading the application, you'll need to create an account. This will enable you to access the features and start to manage and track your Remote ID module.
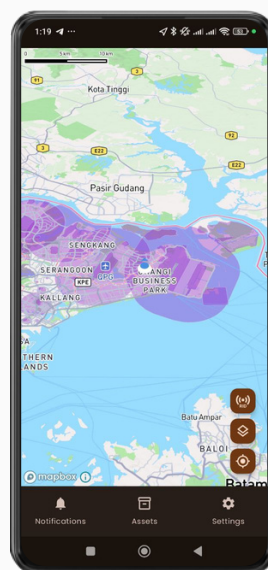

1

Open **AirBridge Mobile App** and select **"Create Account"** to register.
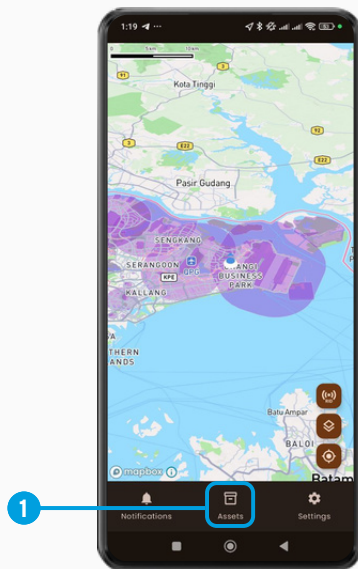

2

Fill in your information.

3

Check your email for a verification link, click it, then return to the app and tap **"I have verified my email"**.
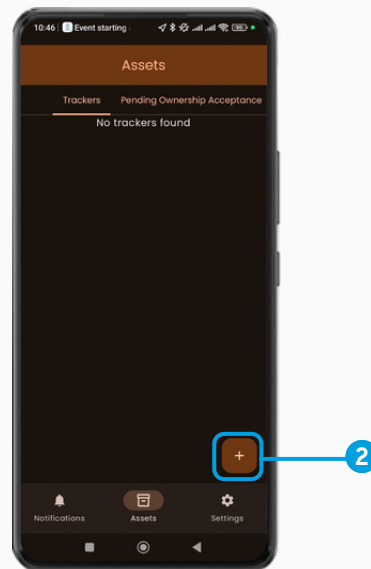

4

You're all set and ready to use the app!

Adding and Registering RID

The AirBridge Mobile App allows you to add and register your AirBeep RID. To register, use the unique PIN code provided with your module.
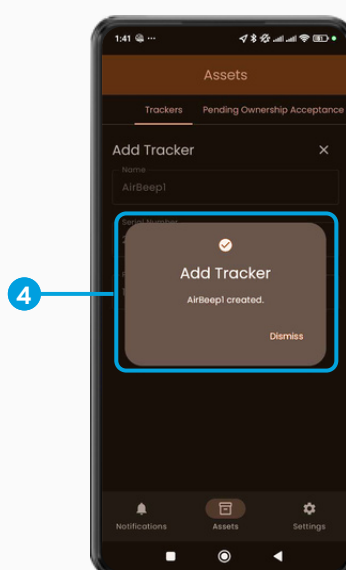
1

Open **AirBridge Mobile App** and click on **"Assets"**

2

Select **"Tracker"** and tap **"Add New"**.
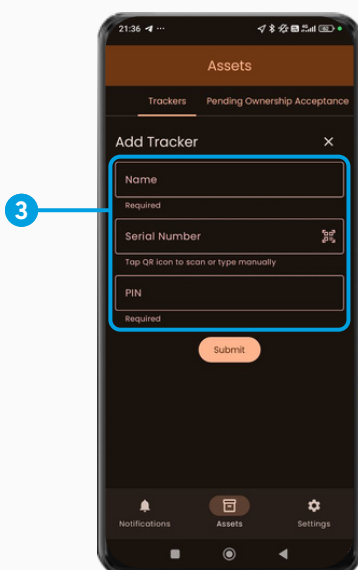
3

Choose a **name** for your RID. Scan the **QR code** on the module or **manually type** in the s/n and the **6-digit PIN** provided.
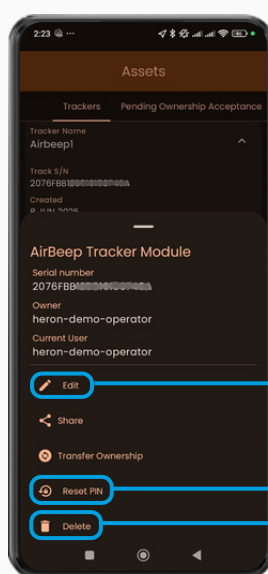
4

Your RID has been **registered**

Sharing the module with someone

Through the AirBridge Mobile application, you are allowed to **share** your module with someone else. This will allow another user to edit the module's details to include his Operator ID.
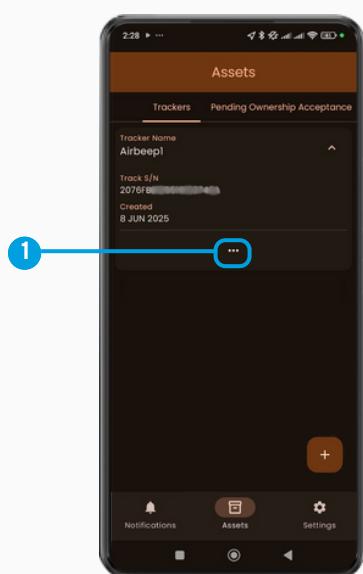
①
Click on the module
to **Edit, Share, Transfer, Delete or Reset PIN**

② Edit the module's name

③ Reset the module's PIN

④ Delete the module from records
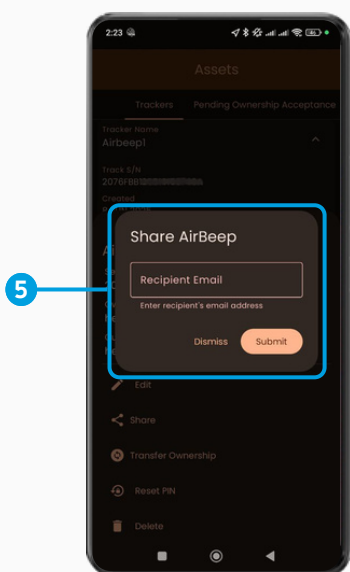
⑤
Enter the email of the account you wish to share your module with. Once you submit the request, the other account will automatically have the module under their **"Asset".**
*(To unshare, simply select **"Unshare"** and submit)*
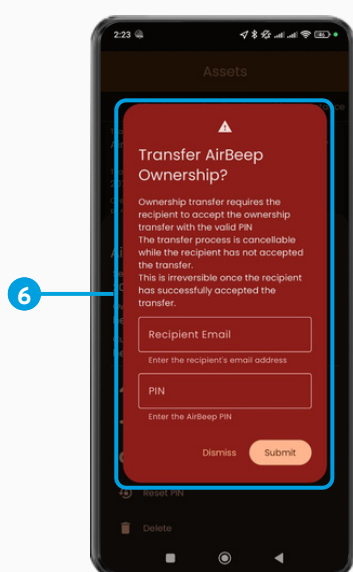
⑥
Your may **transfer ownership** of the module via the transfer ownership tab

Connecting with the AirBeep RID

The AirBridge Mobile App allows you to modify AirBeep RID modules registered to your account. You can update the unmanned aircraft (UA) type, assign your Operator ID, and perform firmware updates directly through the app.
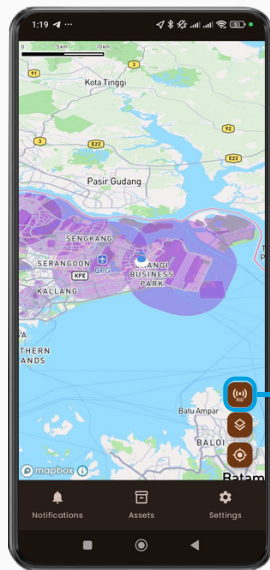

1
Open **AirBridge Mobile App** and tap the **"Scan Remote ID"** button.
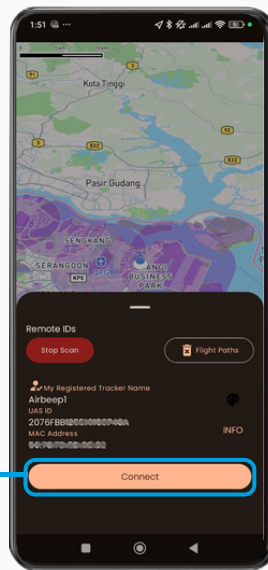
2
Once your **AirBeep** appears in the list select it and click **"Connect"**.
(You may connect to only registered module)
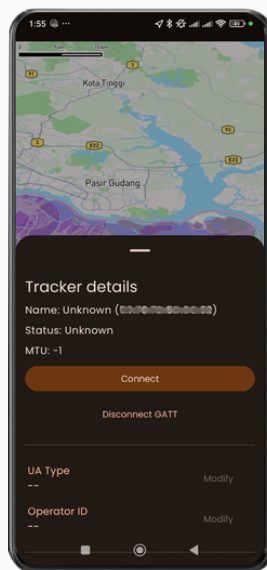
3
You have successfully entered the **module configuration page!**

Configurating the AirBeep RID

After your Module is connected, you can configure settings like UA Type and Operator ID. This ensures that your Module is compliant and correctly configured.
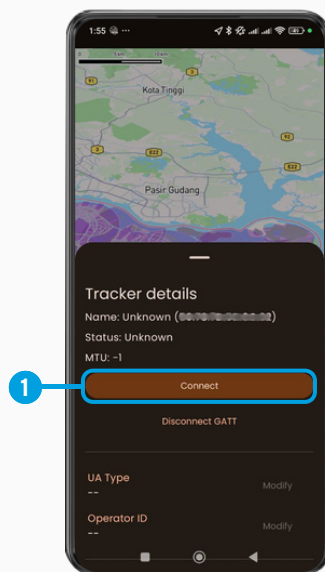
1
Click **"Connect"** to configure your module's details.
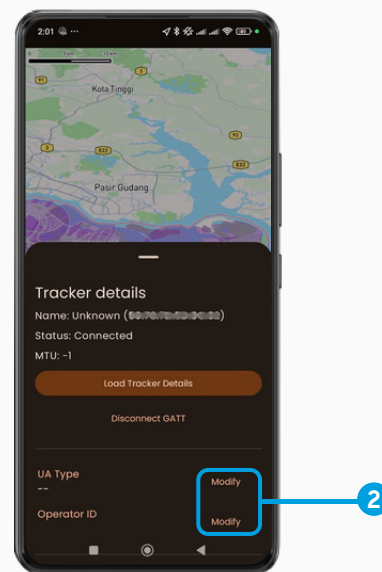
2
Click **"Modify"** next to the information you want to edit.
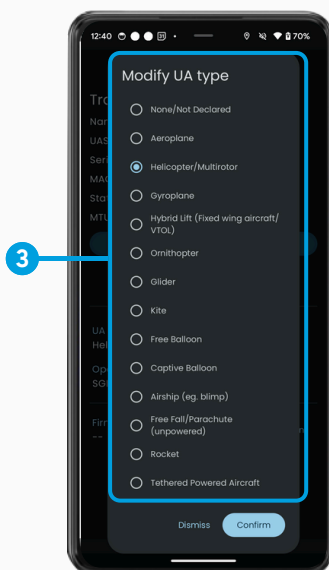
3
Modify the **UA Type**, then click **"Confirm"** to store the changes.
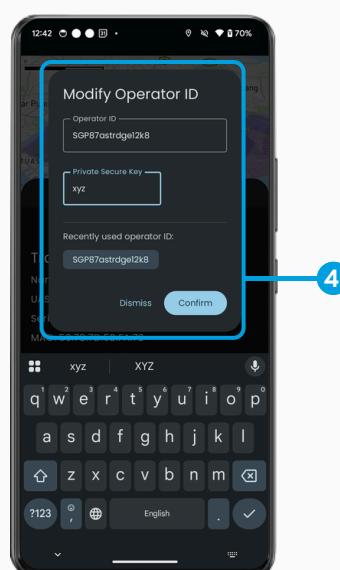
4
Modify the **Operator ID** as needed, then click **"Confirm"** to store the changes.
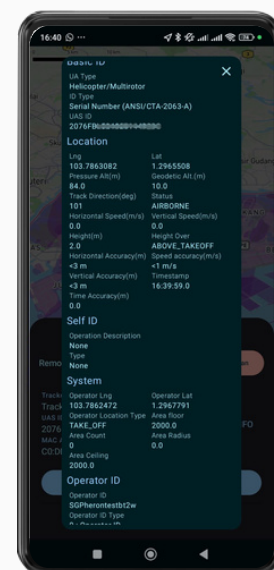
5
The Module is now **configured** and ready to use.

Obtaining your Operator ID

In addition to your BRID device, an Operator ID is essential for regulatory compliance and full use of our app. Please obtain your Operator ID from the online UA portal before downloading the app.

1 Log in to the online **UA Portal** with the same account you used to register your UA. Click on the "**B-RID**" tab to obtain your **UA Operator ID**

Desktop view:
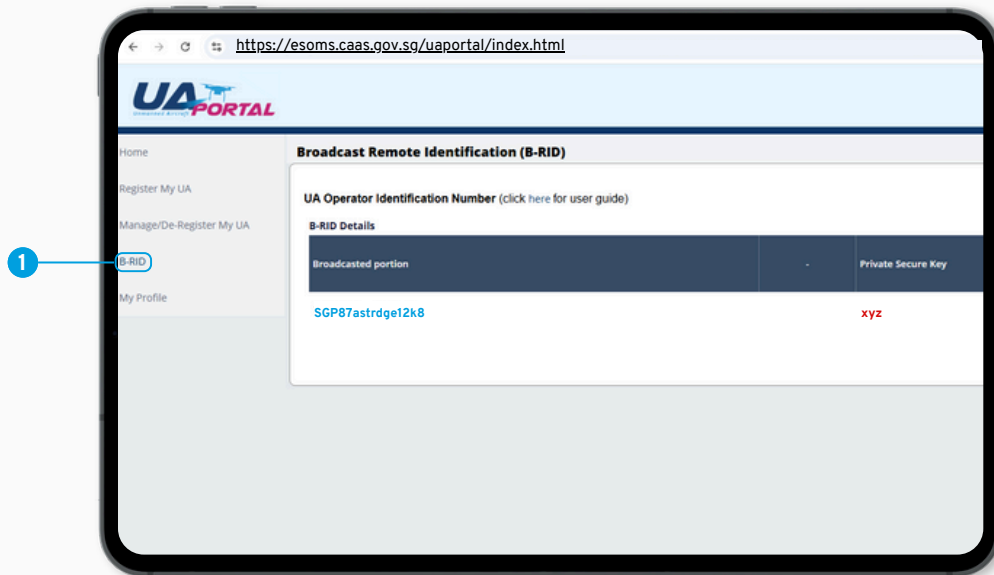
Mobile view:
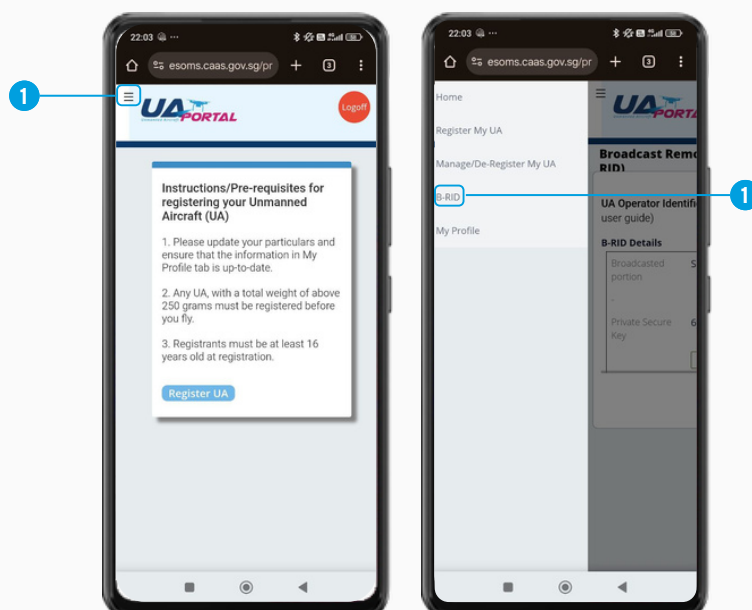
Monitoring position and telemetry

The Airbridge Mobile Application functions as a RID scanner that's picks up Bluetooth 4 and Bluetooth 5 transmission from RID or drones. Use Airbridge Mobile Application to scan for RID transmission to allow safer flight deconfliction and better awareness.

UA Type, ID Type and RID Serial Number (UAS ID)

1

Location, Speed, Altitude/Height and Operational status

2

UAS/RID take off position

3

Operator ID

4

5 Live tracking

Access **No-fly Zone** via the Layer Buttons

End User License Agreement (EULA)

The End User License Agreement ("Agreement") is a legal agreement between the User and Heron AirBridge for the use of the AirBridge software application. By downloading, installing, acce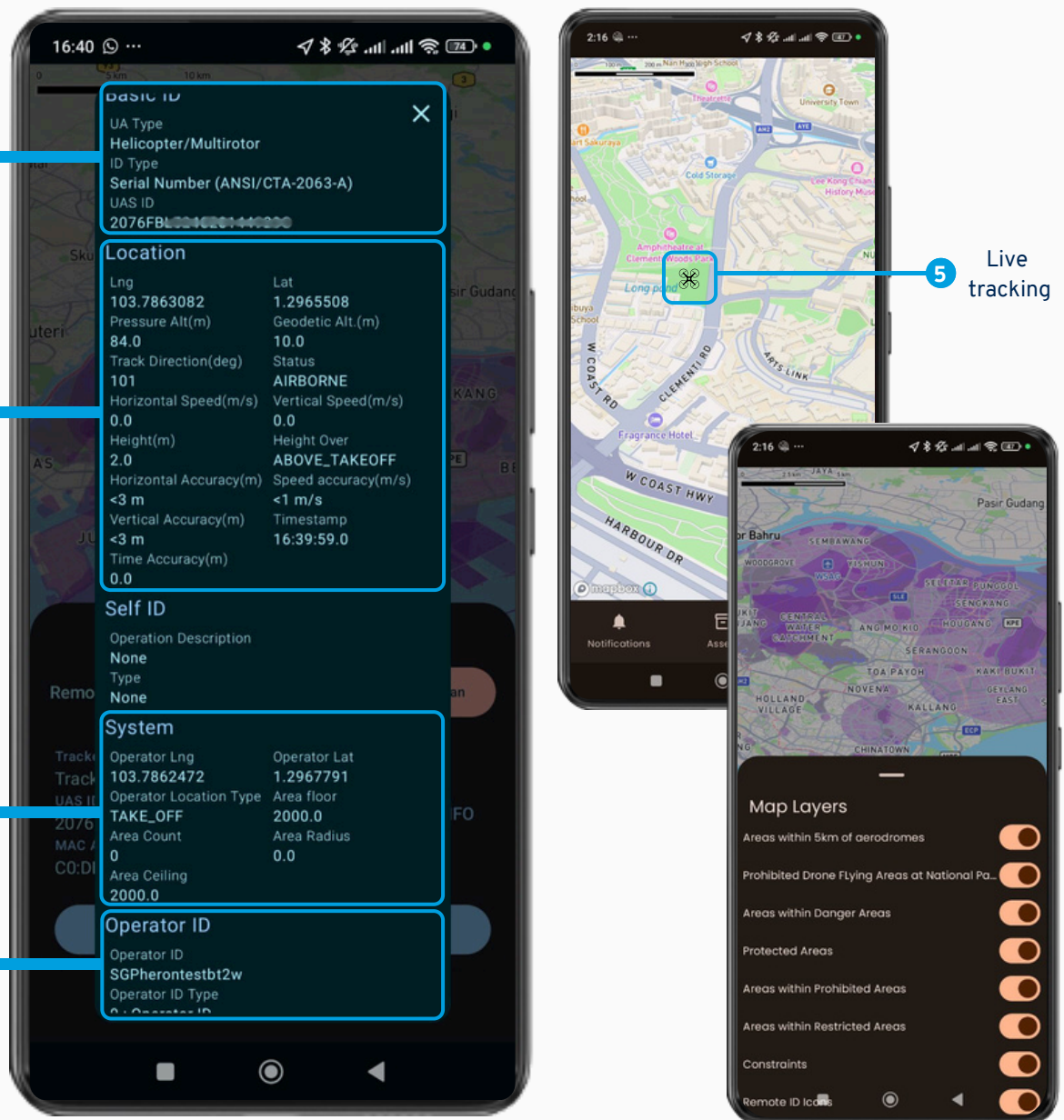ssing, or using the Software, you will agree to be bound by the terms of this Agreement. If you do not agree to the terms of this Agreement, do not install, access, or use the Software.

License & Usage

- You are granted a limited, non-transferable license to use the AirBridge software strictly for personnel purposes AND not for commercial use.
- You cannot modify, redistribute, reverse engineer, or use the software unlawfully.
- All intellectual property rights remain with Heron AirBridge—you are only a licensed user.
- The software may be updated, changed, or discontinued at any time without prior notice.

Data & Privacy

- Your personal data may be collected and processed in accordance with PDPA and GDPR.
- Data will be used only to support and improve the software experience.
- You have rights to access, correct, or withdraw consent by contacting us at utm@heron-technology.com.
- Data will be deleted after it is no longer needed, following a retention period of 30–60 days post-termination.

Liability, Termination & Legal Terms

- The software is provided "as is", with no warranties or guaranteed uptime.
- Heron AirBridge is not liable for indirect or consequential damages.
- The license can be terminated at any time by either party. Upon termination, you must stop using and delete the software.
- This agreement is governed by the laws of Singapore.
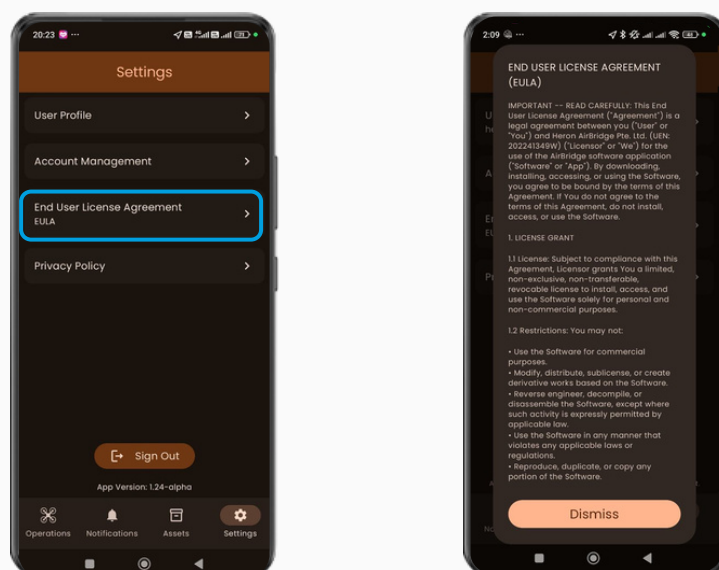
Please assess the Full ELUA (for the Airbridge Mobile Application) via the Mobile Application

Privacy Policy for AirBridge-M

The Privacy Policy (for AirBridge Mobile Application) explains what information we collect, how we use it, and your rights regarding our practices. At Heron AirBridge, we are committed to protecting your personal information and your right to privacy.

What data do we collect

- Device Data: Device model, OS version, IP address, and mobile device ID.
- Usage Logs: Crash reports, system activity, and performance logs.
- Location Data: Including background location (used solely for operational purposes).
- Permissions Accessed: Bluetooth, local network, and location—used to detect drones nearby.
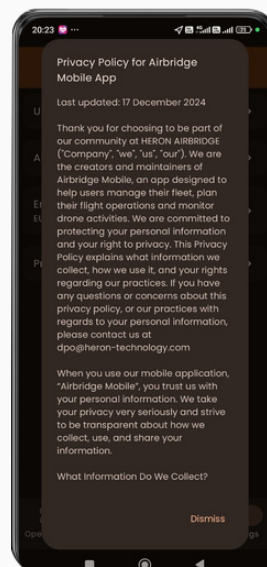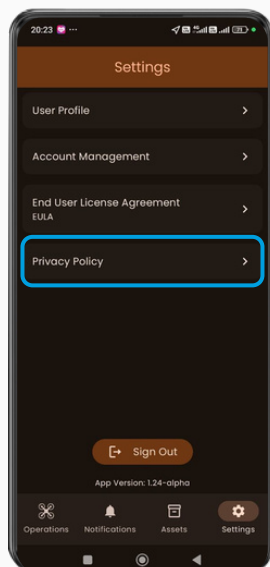
How we use the data

- To operate and improve the app's features and performance.
- To identify and resolve technical issues.
- To ensure system security and detect misuse or fraud.
- To provide support support

Data Protection and Privacy

- No storage of flight details : Only processed in real-time and not retained.
- No Sharing for Marketing: Personal data is not sold or shared with marketers or unrelated third parties.
- Security Measures: Reasonable safeguards are implemented to protect your data.

Your Rights

- Access & Correction: You may request access to or correction of your personal data.
- Withdrawal of Consent: You can withdraw consent anytime by emailing dpo@heron-technology.com, but this may affect app functionality.
- Data Retention: Data is retained only as long as necessary and securely deleted thereafter

Please assess the Full Privacy Policy (for the Airbridge Mobile Application) via the Mobile Application

Heron AirBridge Pte Ltd

71 Ayer Rajah Crescent, 07-23,
Singapore, 139951

enquiry@heron-technology.com